



High Level Engagement Plan

PURPOSE OF ENGAGEMENT

Council has requested a review of Homelessness, Social Housing and Housing Affordability Policy with a view to creating a separate Housing Strategy.

Extensive feedback was provided by key stakeholders in 2022 when consultation was undertaken for the Homelessness, Social Housing and Housing Affordability Policy. However, the new approach requires further feedback to shape Council's involvement in housing policy.

Feedback from stakeholders will be sought to:

- Inform key stakeholders of Council's new draft Housing Strategy, Investing in Our Housing Future.
- Seek feedback on the proposed policy to ensure the information, data and actions are in line with the needs of the community.
- Enable advocacy to the State and Commonwealth Government.

BACKGROUND INFORMATION

The Homelessness, Social Housing and Housing Affordability Policy was endorsed by Council on 10 May 2022. This followed engagement which took place between 24 January 2022 to 10 May 2022. Healthy and resilient communities and well planned and inclusive residential population growth have been a long-term priority area for the City of Adelaide.

Targeted external consultation with specialists has occurred to inform the development of this draft Strategy. Further targeted consultation with key stakeholders is planned.

STRATEGIC LINK

City of Adelaide Strategic Plan 2020-2024 provides the following overarching strategic directions and actions to support this policy. Adelaide: the most liveable city in the world

- Outcome: Healthy and resilient communities
- Outcome: Well planned and inclusive residential population growth
- Action: Support health and housing for vulnerable people and young people

City of Adelaide's draft Strategic Plan 2024-2028 includes the following overarching strategic direction and actions to support this engagement:

Our Community

Action: Review of the Housing and Homelessness Policy, defining the role of Council in providing solutions and creating an action plan

LEGISLATIVE REQUIREMENTS

Council has no legislative requirement to engage on this Strategy. Council’s Community Consultation Policy will be used to guide the process.

TIMEFRAMES

Timeframes	Action	Comment
November 2023	Report to Committee and Council on the draft Housing Strategy – Investing in our housing future	Identify key opportunities for change to Council policy and strategic direction
22 November 2023 to 10 January 2024	Engagement (7 Weeks including Christmas closures)	

LEVEL OF ENGAGEMENT

Level of Engagement	Inform	Consult	Involve	Collaborate	Empower
Goal	One way communication to provide balanced and objective information to assist understanding about something that is going to happen or has already happened.	Two way communications designed to obtain feedback on ideas, alternatives and proposals to inform our decision making .	Participatory process designed to help identify issues and views to ensure that concerns and aspirations are understood and considered prior to our decision making .	Working together to develop an understanding of all issues and interests to work out alternatives and identify preferred solutions for joint decision making .	We may facilitate the process and/or upskill community. Places final decision-making in the hands of the community.
Approach	We will share information about a decision or direction.	We will explore options , gain feedback and an understanding of your concerns and preferences.	We will involve you in the process so your ideas, concerns and aspirations are reflected in the alternatives developed or the final decision.	We will collaborate with you so your advice, innovation and recommendations are included in the final decision that we make together.	We will implement, or support you to implement what you decide .
Role of Stakeholder/Community	Listen	Contribute	Participate	Partner	Decide

EVALUATION PLAN

Feedback received through the consultation process will be collated and reported to Council for review. Once this feedback has been considered it will be incorporated into the policy for final review and decision.

The consultation will be evaluated with the following performance indicators:

- Support of participants in the process to reconsider the policy.
Feedback about the process.
- Timeframes and budget were delivered.